

Feedback

We want to provide you with the best service we can! So, we **asked YOU what you want and need from US,** as health care providers.

We recently conducted a patient survey, to ask the important questions and 'check in' on how we are going. You may be interested in the results, and accordingly, some areas we are looking forward to improving on...

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- The team are professional and welcoming
 - It has become harder to make an appointment for a day and time that best suits you, and you sometimes aren't able to see your doctor as quickly as you'd like
 - The clinic is clean, tidy, and presentable
 - Some aspects of the physical layout of the practice could be tweaked, to improve the feeling of privacy and confidentiality
 - You are listened to and respected by your doctor
 - There is room for improvement in the way that we work with other health services in the area (i.e. hospitals & specialists)
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Thank you for your feedback,
we very much appreciate it!